





Hello



Basically...

You've got the most unique mobile device around.



(Just don't call it a phone.)

This is a Startup Guide. Find the complete manual on your CD-ROM.  
Or get help at [www.helio.com/support](http://www.helio.com/support).

# Meet Mysto™



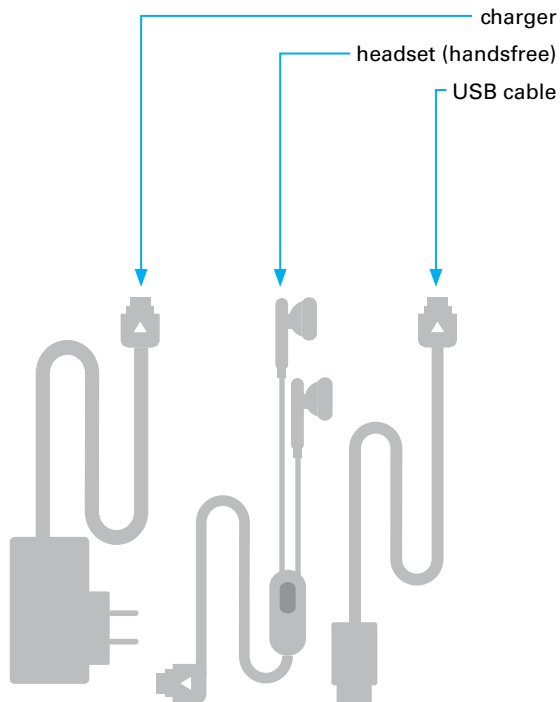
You'll get used to the touchpad buttons on your Mysto quickly. Here are a few tips to get you started:

- Tap the touchpad buttons gently! A hard press is not necessary.
- Some functions require a longer press. (Example: to silence or ignore incoming calls.)
- When the touchpad button lights are off, the buttons are not active. Open the slide or press the  button to activate.
- To adjust the sensitivity of the touchpad buttons, press Menu, , Settings, Touch Keys, Touch Sensitivity.


## Gear

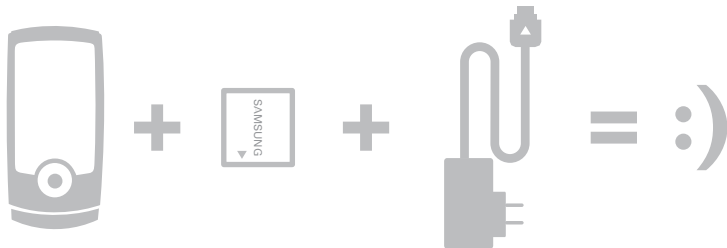
Use the USB cable as a way to manage media and pictures on your device via your PC. Get the software at [www.helio.com/support](http://www.helio.com/support).

Listen to music wirelessly. Optional Bluetooth® stereo headsets are available from your Helio dealer or [www.helio.com](http://www.helio.com).



## Turn Me On

Insert the battery into the back of the device. Replace the cover.  
Connect the device to the charger (included).  
Connect the charger to a wall outlet (not included).  
Press and hold the  button on the side of the device.

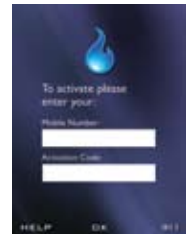


## Activate Me



If you see a screen like this on your Helio device, it's already activated. Skip this page!

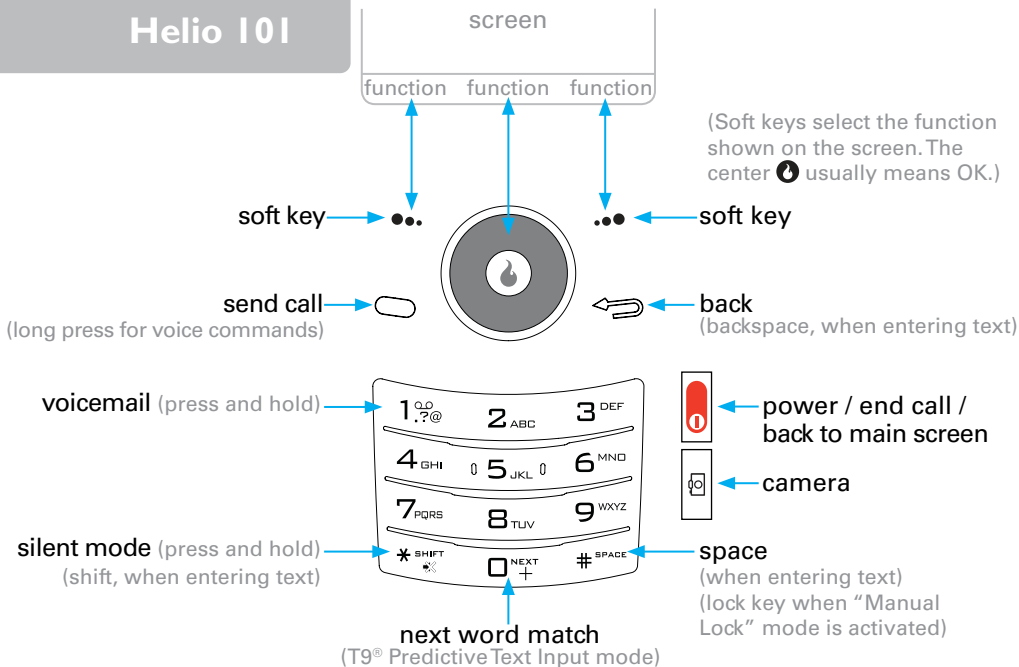
If you see a screen like this, then you need to activate your Helio device. Call **888.435.4604** to receive your new mobile number and a 10-digit activation code.



Moving an existing mobile number to your new Helio device?

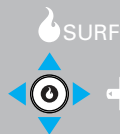
Find a copy of your bill or statement for your existing service and call us at **888.435.4604**.

# Helio 101



## Shortcuts

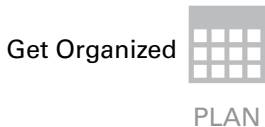
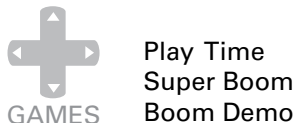
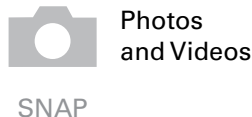
VIDEO+MUSIC 



 GAMES

 MESSAGE

## Surf the Web





## Device

### How do I...


...put my ring on silent (vibrate)?

Press and hold  (\*) to turn on Silent Mode. Repeat to turn it off.


...listen to my voice messages or set up my voicemail?

Press and hold the **1** key. Follow the voice prompts.




...see if I have a voicemail or view a summary of all alerts?

Look for the  indicator. Or from the main screen, press **down** to open the Messaging Dashboard. Press **Alerts** to view the Alerts screen.


...use call waiting?

To answer call waiting, press  to unlock the keys and then  to answer the call. You can switch between calls with  or .

...turn the speakerphone on and off?

During a call, press , **Menu, Speaker On**. The  icon will appear. Press , **Menu, Speaker Off** to turn it off.

...adjust the ring volume?

Press the **Volume Up/Down** rocker button (while not on a call) to bring up the Volume menu. Adjust your ring volume and press .



## How do I...

...see my call history?

From the main screen, press the  button.

...store a number?


Enter the number and press **Save** to add a new contact or a new number to an existing contact. Press  to save.


...forward my calls to another number?

From the main screen, press **Menu**, , **Settings, Call**. Select **Call Forwarding** to set the forwarding number.

...block or unblock a number?

From the main screen, press . Scroll to the number you want to ignore. Press  and select **Block Contact**.

To unblock a number, from the main screen press **Menu**, , **Settings, Call, Call Block**. Enter the device password (default is **0000**). Select **Blocked List** then select the number(s) you want to unblock and delete them from the list.


**Tip:** You can use voice commands to access key features on your Mysto, such as dialing a contact, messaging, device status and more. To access the Voice Command function, press and hold the  key from the main screen.



**Tip:** To zoom a web page while browsing, press **Menu, View, Zoom** and select the desired zoom level, from 50-200%.

## How do I...


### ...start the Web browser?

Press **Menu**. Select  You'll be taken to the **Helio Portal** where you can visit the Download Store, or Surf our great mobile content partners, including Yahoo!®, Google, Accuweather®, craigslist® and more. (Of course, you can visit any html site on the Net too.)

### ...access the Web browser menus?

Press **••• (left soft key)** under the word **Menu**. Press **right/left** to see the various menus. Press **up/down** to select a submenu item. From here, you can access bookmarks, find history of the last 50 links visited, or refresh a page.

### ...enter a URL address?

From the Web browser, press **••• (right soft key)** under the word **Go**, and enter the site address. Press .

### ...bookmark a site?



From the Web browser, press **Menu**, pick **Bookmarks, Add**. Press  to edit the name.

**Tip:** Access the web browser quickly by pressing **up** from the main screen.




### How do I...

...get to MySpace Mobile?

Press **Menu**,  (or press **right, right** from the main screen), select the **MySpace** app and press . Now you can edit your profile, check/send emails, manage photos, blog, and post bulletins from your Mysto.

...get a photo from my device to appear in my MySpace photo album?

Start the MySpace app. Select **Pics** and press . Then press **...**, **Add Photo**. Select a photo saved on your device or hosted on your Helio Album.

...get a photo from my device appear in a MySpace message or comment?

Start the MySpace app. From either the Add Comment, Post Bulletin or Send Message screens, press **Insert Photo**. Select a photo saved on your device (Local), from your Helio Album, or on MySpace. Press **OK** then post or send your comment, bulletin or message.



## Message

Tip: Quickly access your Ultimate Inbox for all your emails, pic/text messages and IMs in one convenient messaging dashboard by pressing **down** from the main screen.

### How do I...

#### ...send a text or pic message?

Press **Menu**. Select . Choose **Send Text/Pic**. Type and send. (Use **Add** to add photos, voice recordings, or a video to your message.)

#### ...check my text or pic messages?

Press **Menu**, to open your Ultimate Inbox. Pick **Text/Pic Inbox**.

#### ...setup my email accounts?

Press **Menu**, to open your Ultimate Inbox. Press **Menu**, **Setup Email Accounts** and select from Yahoo!, AOL®, Windows Live®, Google Gmail™ or Earthlink® to enter your user ID and password. You can setup your own POP3 and IMAP accounts too.

#### ...check my email messages?

Press **Menu**, to open your Ultimate Inbox. Select an account and press , **Menu**, **Send/Receive** to check for new mail.


#### ...stay in touch with Instant Messaging?

Press **Menu**, and select the Yahoo!, AOL or Windows Live instant messaging service and start chatting.





## How do I...

### ...call a phone number or go to a website URL in a text message?


Open the text message. Highlight the number you want to call and press **Call**. Or, press **Menu** to save to your Contacts or text to the number. For websites, highlight the URL and press .

### ...customize my Ultimate Inbox messaging dashboard?

You can reorganize your Ultimate Inbox by moving options and accounts up or down on the screen. Press **Menu**, . Highlight the account or option you want to move and press **Menu**, **Move**. Press **up/down** to move the account on the screen. After you have moved the option where you want it, press **OK**.


**Tip:** Your Mysto will alert you when you have a message. Just press  to go straight to the message. Access the Alerts screen to see all your Text/Pic messages, IMs, emails and voicemails any time by pressing **down** then **Alerts** from the main screen.



**Tip:** Use **Photo Studio** to adjust photos, apply special effects and other fun things. Press **Menu**, , **Photo Studio** to get started.

## How do I...




### ...take a photo?

Press and hold the  button to open the viewfinder. Press  or  to shoot. Hold your hand steady until you hear the shutter sound.

### ...upload my pics and video clips for online sharing with friends?

Snap a pic or video, or select one from your Int Album. Use the **Helio UP** option to upload to your Helio Album. Now you can share your pics and videos with some of the most famous sharing sites on the web, including Flickr™ and YouTube™.

### ...shoot some video?

Press and hold  to open the viewfinder. Press the **1** key to select Video (Norm) or Video (MMS) mode. Press  to start recording. Press  again to stop. Use Video (MMS) if you want to later send the video to a friend as a MMS message.



## How do I...

### ...set a saved picture or video as a screen (wallpaper)?

Press **Menu**. Select  **Screens, Int Album or Ext Album**. Select a saved picture or video and press **⏏**. (Videos must reside in the Int Album to set as a screen. Just copy as needed from the Ext Album.)

### ...get pictures and videos from my device onto my PC?

Use the USB cable and the great PC software we have waiting for you. Go to [www.helio.com/support](http://www.helio.com/support) to download.

### ...send multiple pictures?

Press **Menu**, **✉**, **Send Text/Pic**. Press **Add** to attach a saved photo, video or audio recording. Repeat to add up to three saved photos. (You can attach only one video at a time.)

**Tip:** Your Mysto can snap pics up to 2 megapixels. To snap pics at the highest resolution, start the camera and press **Menu**, scroll **right** to **Resolution**, select **1600x1200** and press **⏏**.



## Apps Games

**Tip:** To “jump” to the games Download Store, enter **777** from the main screen and press .

### How do I...

#### ...get more games and apps?

Press **Menu**. Select , **Download Game** or , **Download App** and browse the Helio Store for that perfect game or app. Buy a game for yourself or Gift it to another Helio member. Check out the **Tellme, Obopay, Google Maps, Accuweather** and other apps.\*

#### ...play a game or start an app?

Press **Menu**. Select or . Or, to shortcut to **Games**, press **right** from the main screen. Press **right, right** for Apps. Browse your downloaded games and apps.

### What is Gifting and Begging?

When you buy a new ring, screen, game, or other item, you can **Gift** it to another Helio member.




**Begging** is finding the item you want and asking another Helio member to pay for it. :)






## How do I...

### ...set the My Pet game as my main screen?

Press **Menu**, , **Screens**. Go to **Free Screens**, select **My Pet** and press . When My Pet is set as your main screen, press and hold  from the main screen to go directly to the My Pet game, where you can train, feed, and play with your virtual dog.

### ...ask for local businesses near me?

Download the **Tellme** app. With Tellme, you can find business names and locations by just holding down the  key and saying what you're looking for. Call, find it on the map, get directions or share the results with a friend. The choice is yours.

### ...find a business, find directions, or find myself?

Use Google Maps with GPS for free.\* You can find your location on the map, look up a business, look up an address, get directions from your location, or just pretend you're a satellite.

\* Some games and apps are free for download; some must be purchased or rented. Data usage charges may apply. See [www.helio.com](http://www.helio.com) for data plan details.



## Video + Music

### How do I...

...browse, search, and stream the most popular videos from YouTube?

Start the Helio browser. Go to the Helio **Videos** page (it's bookmarked) and go to **Free Streams, Viral**. Get unlimited access to YouTube Mobile and tons of outrageous clips from the most popular viral video destinations right on your Mysto.


...copy my personal media files from my PC to my device?

Use the great PC software we have waiting for you. Go to [www.helio.com/support](http://www.helio.com/support) to download.

...download new videos or music or access mobile streaming video?

Press **Menu**, . Select **Download Video** or **Download Music**. Or go to [www.helio.com](http://www.helio.com) and click on **Downloads**.

...play videos or music stored on my device?

Press **Menu**, . Select **Video** or **Music** and navigate to the file you want to play. Press  to start the player.

**Tip:** You can also transfer files to your device using your computer and a microSD memory card (not included). Visit [www.helio.com/support](http://www.helio.com/support) to learn more.



**Tip:** Make room on your Mysto for more content. **Move** your music and video downloads to a microSD memory card. They'll still play the same.

Video  
+ Music





## How do I...

### ...play a video in full screen mode?

Begin playing a video and press **down** while it's playing. The video will fill the screen and continue playing. To exit full screen mode, press **down** again.

### ...have the backlight stay on for videos, or stay off for music to save battery life?

Press **Menu**, , **Settings**, **Backlight Duration**. The **Use Display Setting** option will turn off the backlight according to your backlight preferences set in . The **Always On** option prevents the backlight from turning off as long as the media player is open.

### ...share downloaded music or video files with a friend?

Hold your device up to your friend's ear. Better yet, **Gift** some music or a video to your friend. Sharing downloaded music files is cheating...and it won't work anyway. Files are linked to the mobile number used for purchase. However, you can listen to those same music files on your PC too. Use the PC software, downloadable from [www.helio.com/support](http://www.helio.com/support) (when available).






H.O.T.

## How do I...

...get H.O.T. on my device?

Press **Menu**, , **Download H.O.T.**

...make the H.O.T. application active or inactive?

Press **More** or  to make H.O.T. active (see all the headlines).  
Press  or  to make H.O.T. inactive. (When active, H.O.T. occupies the entire screen.)

...see the headlines on H.O.T.?

With H.O.T. active, press **left/right** to select a channel. Press **up/down** to select a headline. Press **Read** or  to open the headline.

...set my own RSS feeds as channels?

Visit the **H.O.T. Services** area of **Helio.com**. There you can set your own RSS feeds as H.O.T. channels or, choose from tons of new RSS channels created by other Helio members.

## What is H.O.T.?

It's **Helio On Top**. Multiple channels of the latest news and headlines (sports scores, music news, stock data and more) right on your main screen! Stay up to date with content from Yahoo!, MTV®, FoxSports®, Accuweather, Surfline® and RSS feeds from any website.


**Tip:** Press **Refresh** to immediately update available H.O.T. content.

H.O.T.



## How do I...

### ...set content channels in H.O.T.?

With H.O.T. active, press **Menu, Set Channels**. Highlight a channel and press  to select. When finished selecting channels, press **Save**. Content options include Yahoo!, MySpace, FoxSports, CNN, Sports Illustrated®, Surflife, Accuweather, PopSugar™ and more.

### ...search from H.O.T.?

With H.O.T. active, start typing. An input box will appear. Or, press **Menu, Search**. Enter your search term (for example, PIZZA) and press **Submit**. Try searching the name of an artist, a movie or a local restaurant.

### ...turn off H.O.T. completely (or turn it on again)?

Turn Off—With H.O.T. active, press **Menu, Turn Off H.O.T.**

Turn On—Press **Menu, , H.O.T. Screens**. Or, press **Menu, **.

Highlight the H.O.T. application and press **Menu, Turn H.O.T. On**. The H.O.T. application is now running.

### How do I...

...import my contacts to myhelio.com so I can sync to my device?

First, go to the **My Account** link at [www.helio.com](http://www.helio.com) and create a myhelio.com web mail account. (Later you can access this directly at [webmail.myhelio.com](http://webmail.myhelio.com))


Your default web mail username is your mobile\_number@myhelio.com. (Hey, you can pick a “friendly” email address too.) We’ll ask you to set a password the first time.

While logged onto your myhelio.com web mail, click **Address Book**. From the Address Book page, click **Import Address Book**. Follow the Import Address Book directions to import your Microsoft® Outlook® or other contact files. Now you’re ready to sync your imported contacts to your Helio device.

**Tip:** The first time you sync may take a while if you have hundreds of friends. Later syncs will be faster.

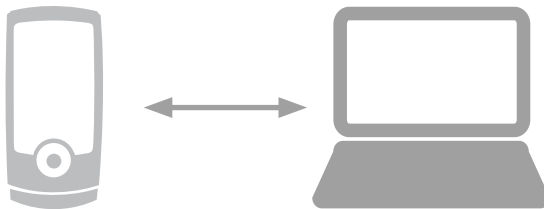
## How do I...

### ...sync my contacts wirelessly (no cable needed)?

To start the sync process, from the main screen, press **Menu**, , **Sync Contacts**. Enter your MyHelio web mail username and password the first time. Select **Sync Contacts** to start syncing. Backup your contacts anytime.

### ...transfer my personal music or videos to my device?

Use the USB cable and the great PC software we have waiting for you. Go to [www.helio.com/support](http://www.helio.com/support) to download.





## Bluetooth

Optional Bluetooth headsets (stereo and mono) are available from your Helio dealer or [www.helio.com](http://www.helio.com).

### How do I...

...turn the Bluetooth service on or off?

Press **Menu**, **☰**, **Settings**, **Bluetooth**, **Turn On** or **Turn Off**.

...pair a Bluetooth headset (mono or stereo) with my device?

Turn on the Bluetooth service (see above). Place your Bluetooth headset into pairing mode (see the instructions that came with your Bluetooth headset). Select **Trusted Devices**, **New Device**. Wait for your headset to be discovered, highlight it and press **Connect**.

...answer a call using a Bluetooth headset with my device?


Follow the instructions for your Bluetooth headset. Usually just tap a button.

...place a call using a Bluetooth headset?



Follow the instructions that came with your Bluetooth headset to initiate a call. For most headsets, a short tap will start the Mysto Voice Command system and a long tap will redial the last number called.

### Mass Storage

Your Mysto can act as a USB disk drive—16 MB of memory is set aside to store documents, spreadsheets, pictures, media and other files. Attach the USB cable and easily drag-and-drop files to or from any Windows PC. (Windows 2000® and later only. No drivers required.) You can also expand your memory capacity up to 4 GB with a microSD card. When connecting via USB with a microSD card inserted, the memory card will open as a separate drive.

To connect your Mysto as a USB disk drive, connect the USB cable. Press **Menu**, , **User Memory**, **USB Disk Mode**. Enter your device password. (The default is **0000**.) You will not be able to make or receive calls while connected to your PC.

Drag-and-drop files to or from your Mysto just as you would with any disk drive. When finished, safely remove the drive in Windows and then press **Disconnect** on your Mysto to exit Disk Mode.

To view files in the USB Disk area, press **Menu**, , **User Memory**, **File Manager**. Select a file and press .

**Tip:** Make sure to use the “Eject” or “Safely Remove Hardware” function on your computer before unplugging your Mysto.

## Refer a Friend

We want more members like you, and we'll make it worth your while to send your friends our way!

Tell your friends + family about Helio. Ask them to purchase a Helio device anywhere and activate new service online or by calling **888.88.HELIO**.

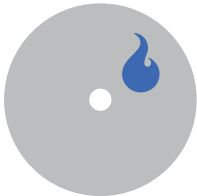
They'll be able to list you as a referring member online or when talking to our representatives (as long as you give them your name and Helio number).

Go to **www.helio.com** and click on **Referrals + Rewards** to see what you get for referring a friend.



## Need Help?

Need more? Check out the CD.



It has the full user's manual for your device.

Korean and English versions are available online at [www.helio.com](http://www.helio.com)

Need more on the go?

Dial **101** and press **Jump** to access tips and FAQs online.


Drama? Happens to the best of us.  
We're here to help.

[www.helio.com/support](http://www.helio.com/support)

Customer Care: 888.88.HELIO



### What is Jumping?

It's a shortcut that lets you "jump" directly to a Helio web page. Just dial a jump code (like 101) on the key pad and press  to jump. For alphabetic codes or phrases enter the numbers that correspond to each letter. Try typing VIDEO (84336) to jump to the Video home page or MUSIC (68742) to jump to the Music store.

## **Legal Stuff**

Some features, content and applications are not available in all areas and are device-dependent. Service and features are subject to change without notice. Coverage and service are network-dependent and are not available everywhere. Airtime, messaging, application and content charges may apply depending on your rate plan. Higher rates apply to international calls and messages. Accessories are sold separately. Helio LLC is not responsible for any third-party applications, content, information, or data that is accessible on your Helio device. See enclosed Subscriber Agreement (on CD) for complete terms and conditions. By activating your Helio device, you are agreeing to the Subscriber Agreement. Some screen shots are representations and the image you see on your Helio device may be different. All brand and product names not owned by Helio LLC are the property of their respective owners. Helio, the Helio logo, Buddy Beacon and H.O.T. are trademarks of Helio LLC. If you've read this far, stand and take a bow.

Complete product Health and Safety information is included in the device User's Manual located on the CD, and at [www.helio.com](http://www.helio.com)

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Printed in Korea.

**MYSTO STARTUP GUIDE (SG) GH68-16625A / Helio # PRN-523QSGHEL**



[www.Helio.com](http://www.Helio.com)