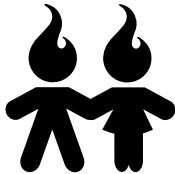


Hello



Basically...

You've got the most unique mobile device around.



(Just don't call it a phone.)

This is a Startup Guide. Find the complete manual on your CD-ROM.
Or get help at www.helio.com/support.

Meet Heat™



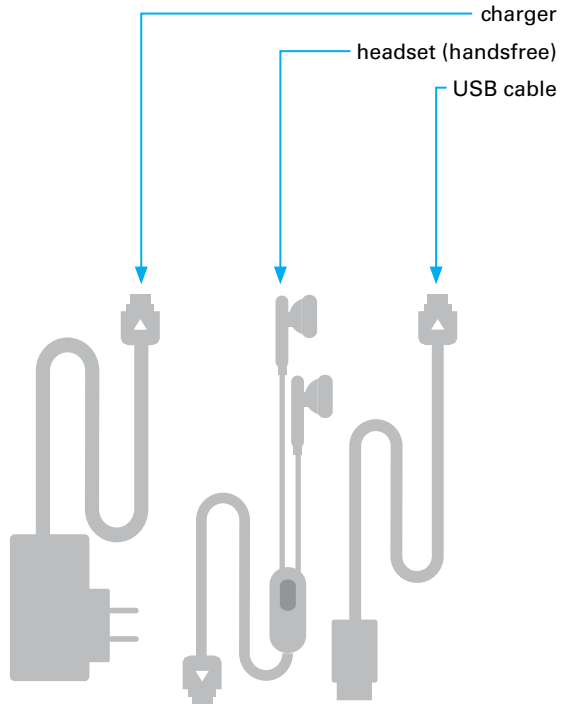
You'll get used to the touchpad buttons on your Heat quickly. Here are a few tips to get you started:

- Tap the touchpad buttons gently! A hard press is not necessary.
- Some functions require a longer press. (Example: to silence or ignore incoming calls.)
- When the touchpad button lights are off, the buttons are not active. Open the slide or press and hold the  button to activate.
- To adjust the sensitivity of the touchpad buttons, press Menu,  Settings, Touch Sensitivity.


Gear

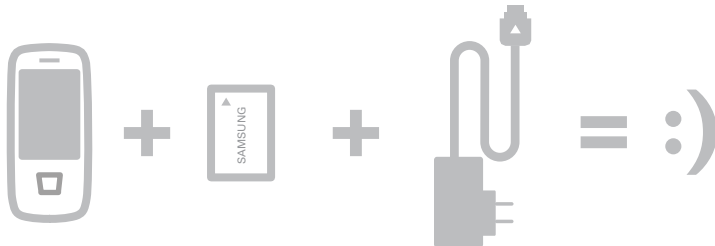
Use the USB cable as a way to manage media and pictures on your device from your PC. Get the software at www.helio.com/support.

Listen to music wirelessly. An optional Bluetooth® stereo headset is available from your Helio dealer or www.helio.com.



Turn Me On

Insert the battery into the back of the device. Replace the cover.
Connect the device to the charger (included).
Connect the charger to a wall outlet (not included).
Press and hold the  button on the right side of the device.

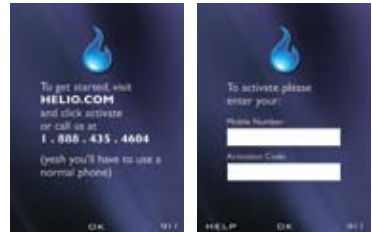


Activate Me



← If you see a screen like this on your Helio device, it's already activated. Skip this page!

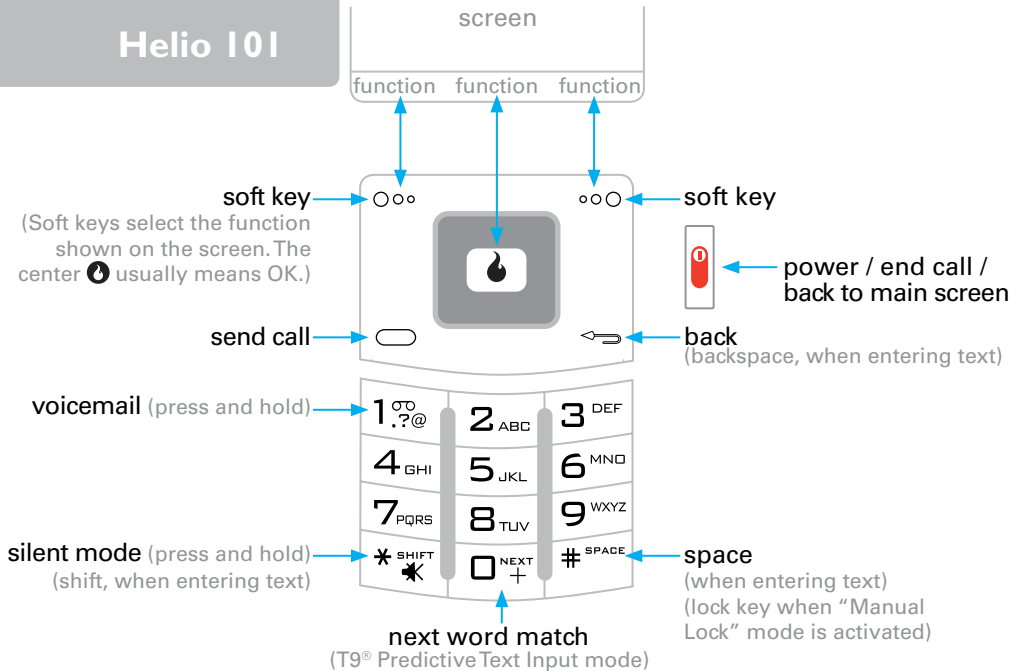
If you see a screen like this, then you need to activate your Helio device. Call **888.88.HELIO** to receive your new mobile number and a 10-digit activation code.



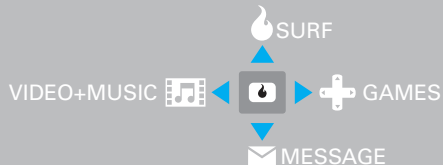
Moving an existing mobile number to your new Helio device?

Find a copy of your bill or statement for your existing service and call us at **888.88.HELIO**.

Helio 101



Shortcuts



MySpace®
Surf the Web

Rings and
Screens



CUSTOMIZE



SURF



Photos
and Videos

SNAP

Rock Out



VIDEO+MUSIC



CONTACT
Speed Dials
Call Log



Play Time

GAMES

Get Organized



PLAN



Google™ Maps
Buddy Beacon™
and More

APPS



MESSAGE

Pic and Text Messages
IM, Email



Device

How do I...

...put my ring on silent (vibrate)?

Press and hold  (*) to turn on Silent Mode. Repeat to turn it off.

...listen to my voice messages or set up my voicemail?

Press and hold the **1** key. Follow the voice prompts.

...see if I have a voicemail or other messages waiting?

Look for the  indicator.


...ignore an incoming call?

Press and hold **Silent** to silence the ringer. Press and hold **Ignore** to send to voicemail.

...turn the speakerphone on and off?

During a call, press , **Menu, Speaker**. The  icon will appear. Press , **Menu, Speaker** again to turn it off.


...adjust the ring volume?

Press the **Volume Up/Down** rocker button (while not on a call) to bring up the Volume menu. Scroll **left/right** to adjust your ring volume and press  to save.



How do I...


...dial a number?

From the main screen, enter the number you want to call and press the  button.

...see my call history?

From the main screen, press the  button.




...store a number?

Enter the number and press **right** (on the directional pad) to add a new contact or a new number to an existing contact. Press  to save.

...forward my calls to another number?

From the main screen, press **Menu**, , **Settings**, **Call**. Select **Call Forwarding** to set the forwarding number.

...make a three-way conference call (add a third person)?


While on a call, press  to place the call on hold. Dial the number of the third person and press  again. After the third person answers, press  again to conference.




Tip: Access the web browser quickly by pressing **up** from the main screen.

How do I...

...start the Web browser?

Press **Menu**. Select . You'll be taken to the **Helio Portal** to start the browsing experience. From the Helio Portal, you can visit the Download Store, or surf our great mobile content partners, including Yahoo!®, Google, Accuweather®, CNN® and more.

...access the Web browser menus?

Press  (**left soft key**) under the word **Menu**. Press **right/left** to see the various menus. Press **up/down** to select a submenu item. From here, you can access bookmarks, find history of the last 50 links visited, or refresh a page.

...enter a URL address?

From the Web browser, press **Menu**, select **Go**, and enter the site address. Press .

...bookmark a site?


From the Web browser, press **Menu**, pick **Bookmarks** (press right), **Add**. Press  to edit the name.

How do I...

...get to MySpace Mobile?

Start the Helio browser and select the **MySpace** link. Enter your MySpace email address and password. (You must already have a MySpace account established via the web.)

...upload photos from my device so I can use them on MySpace?

Go to . Select **Camera** and snap a pic. Press **Helio UP**. Enter any desired info about your pic and press **Post**. Or, from the Internal Album, select a pic and press **Menu, Helio UP**. The photo is now hosted on your Helio account and can be uploaded to MySpace. (You may have to download Helio UP the first time.)

...get a photo from my device to appear in a MySpace message?

Upload your photo (see above). Log in to MySpace Mobile. Compose a comment, bulletin, blog, or message. Press **Insert Photo**. Select a photo to insert and press **OK**, then **Attach**. Post or send the message.

...get a photo from my device to appear in my MySpace photo album?

Upload your photo (see above). Log in to MySpace Mobile. Press **My Pics, Upload Photo**. Select a photo and press **Upload**, then **Yes** to confirm.



Message

Tip: You can send a text or pic message to your unfortunate friends who don't yet have Helio... if their old-school phones are capable.

How do I...


...send a text or pic message?

Press **Menu**. Select . Choose **Write Text Msg** or **Write Pic Msg**. Type and send. (Choose **Write Pic Msg** to attach pictures or a video to your message.)


...check my text or pic messages?

Press **Menu**. Select . Pick **Text Messages** or **Pic Messages** and look in the Inbox.

...check myhelio.com email messages?

Press **Menu**. Select , **Email**. (You'll need to set up your MyHelio.com Web Mail account first. Go to www.helio.com. Later, you can access your Web Mail directly at webmail.myhelio.com.)

...stay in touch with Instant Messaging?

Press **Menu**, , **Instant Messages**. Start IM'ing with your Yahoo!, AOL® and MSN® contacts. You'll need to download the IM app the first time.

...call a phone number in a text message?

Select the message in the **Text Messages Inbox**. Press  to display all the phone numbers in the message.




Tip: Use **Photo Studio** to adjust photos, apply special effects and other fun things.
Press **Menu**, , **Photo Studio** to get started.

Snap






How do I...


...take a photo?

Press and hold  to open the viewfinder. Press  or  to shoot. Hold your hand steady until you hear the shutter sound.

...shoot some video?

Press and hold  to open the viewfinder. Press the **1** key to select video or still camera mode. Press  to start recording. Press  again to stop.

...send multiple pictures?

Press **Menu**, , **Write Pic Msg**. Press **Add** to attach a saved picture or video (combined, up to 950k in size). Repeat to add up to three saved pictures. (You can attach only one video.)

...set a saved picture or video as a screen (wallpaper)?

Press **Menu**. Select , **Home Screens**, **Album**. Select a saved picture or video and press .

...get pictures and videos from my device onto my PC?

Use the great PC software we have waiting for you. Go to www.helio.com/support to download.



Apps Games

Tip: To “jump” to the games Download Store, enter **777** from the main screen and press .

How do I...

...get more games and apps?

Press **Menu**. Select , **Download Game** or , **Download App** and browse the Helio Store for that perfect game or app. Buy a game for yourself or Gift it to another Helio member. Check out the **Buddy Beacon**, **Google Maps**, **Accuweather** and other apps.*

...play a game or start an app?

Press **Menu**. Select or . Or, to shortcut to Games, press **right** from the main screen. Browse your downloaded games and apps.

What is Gifting and Begging?

When you buy a new ring, screen, game, or other item, you can **Gift** it to another Helio member.

Begging is finding the item you want and asking another Helio member to pay for it. ^^




How do I...

...hook up with friends while on the move?

Download the Helio **Buddy Beacon** app. With Buddy Beacon, you can get a map showing where your friends are located anywhere in the country or around town, automatically let them know where you are, or hide from them. The choice is yours.

...stay in touch with Instant Messaging?

Press **Menu**,  **Instant Messages**. Start IM'ing with your Yahoo!, AOL® and MSN® contacts. (You'll need to download the IM app the first time.)

Tip: If your device is in Silent Mode, games will be silent as well. Turn off Silent Mode to hear game sounds.



* Some games and apps are free for download; some must be purchased or rented. Data usage charges may apply. See www.helio.com for data plan details.



Video + Music

How do I...



...copy my personal media files from my PC to my device?

Use the great PC software we have waiting for you. Go to www.helio.com/support to download.

...download new videos or music or access mobile streaming video?

Press **Menu**, . Select **Download Video** or **Download Music**. Or go to www.helio.com and click on **Downloads**.

...play videos or music stored on my device?

Press **Menu**, . Select **Video** or **Music** and navigate to the file you want to play. Press  to start the player.





...share downloaded music or video files with a friend?

Hold your device up to your friend's ear. Better yet, **Gift** some music or a video to your friend. Sharing downloaded music files is cheating...and it won't work anyway. Music files will only play on the original device where they were downloaded.



How do I...

...play a video in full screen mode?

Begin playing a video and press either the  button on the right side of the device or  (right soft key) while it's playing. The video will fill the screen and continue playing. Press the  button or  again to play the video in the media player.

...have the backlight stay on for videos, or stay off for music, to save battery life?

Press **Menu**, , **Settings**, **Backlight Duration**. The **Use Display Setting** option will turn off the backlight according to your backlight preferences set in . The **Always On** option prevents the backlight from turning off as long as the media player is open.

...set a ring?

Press **Menu**, , **Rings**.









H.O.T.

How do I...

...get H.O.T. on my device?

Follow the link in the “Welcome to Helio” text message to download the H.O.T. application. Or, press **Menu**, , **Download H.O.T.**

...make the H.O.T. application active or inactive?

Press **More** or  to make H.O.T. active (see all the headlines). Press  or  to make H.O.T. inactive. (When active, H.O.T. occupies the entire screen.)

...see the headlines on H.O.T.?

With H.O.T. active, press **left/right** to select a channel. Press **up/down** to select a headline. Press **Read** or  to open the headline.

What is H.O.T.?

It's **Helio On Top**. Multiple channels of the latest news and headlines (sports scores, music news, stock data and more) right on your main screen! Stay up to date with content from Yahoo!, MTV®, FoxSports®, Accuweather, Surflin®[®], Helio Traffic and others.

Tip: Press **Refresh** to immediately update available H.O.T. content.

H.O.T.




How do I...

...search from H.O.T.?




With H.O.T. active, start typing. An input box will appear. Or, press **Menu, Search**. Enter your search term (for example, PIZZA) and press **Submit**. Try searching the name of an artist, a movie or a local restaurant.

...set content channels in H.O.T.?

With H.O.T. active, press **Menu, Set Channels**. Highlight a channel you want to display and press  to select. When finished selecting channels, press **Save**. Content options include Yahoo!, MySpace, FoxSports, CNN, Sports Illustrated®, Surflin, Accuweather, PopSugar® and more.

...turn off H.O.T. completely (or turn it on again)?

Turn Off—With H.O.T. active, press **Menu, Turn Off H.O.T.**

Turn On—Press **Menu, , H.O.T. Screens**. Or, press **Menu, **. Highlight the H.O.T. application and press . The H.O.T. application is now running.


Sync It

How do I...

...sync my contacts wirelessly (no cable needed)?

First, go to the **My Account** link at www.helio.com and create a myhelio.com **Web Mail** account. (Later you can access this directly at webmail.myhelio.com)

Your Web Mail username is your mobile_number@myhelio.com. (Hey, you can pick a “friendly” email address too.) We’ll ask you to set a password the first time.

Next, on your device, press **Menu**, , **Sync Contacts**. Enter the username and password for your myhelio.com Web Mail account. Then sync contacts as often as you like.

Tip: Avoid typing and import your existing contacts. Log on to WebMail.MyHelio.com, click **Address Book**, **Import Address Book**.

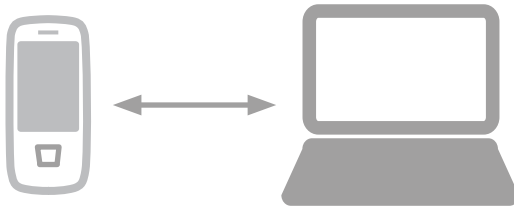
How do I...

...sync my contacts with my PC using the USB cable?

Use the PC Link Pro software. Download it at www.helio.com/support.

...transfer my personal music or videos to my device?

Use the USB cable and the great PC software we have waiting for you. Go to www.helio.com/support to download.







Bluetooth

Optional Bluetooth headsets (stereo and mono) are available from your Helio dealer or www.helio.com.

How do I...

...turn the Bluetooth service on or off?

Press **Menu**, , **Settings**, **Bluetooth**, **Bluetooth Mode**. Select **On** or **Off** and press .

...pair a Bluetooth headset (mono or stereo) with my device?

Turn on the Bluetooth service (see above). Place your Bluetooth headset into pairing mode (see the instructions that came with your Bluetooth headset). Select **Connect Device** and the type of device. Wait for your headset to be discovered, highlight it and press **Connect**.

...answer a call using a Bluetooth headset with my device?


Follow the instructions for your Bluetooth headset. Usually just tap a button.

...place a call using a Bluetooth headset?

Follow the instructions that came with your Bluetooth headset to initiate a call. Initiating a call from the headset will automatically redial the last number called.

Mass Storage

Your Heat can act as a USB disk drive—16 MB of memory is set aside to store documents, spreadsheets, pictures, media and other files. Attach the USB cable and easily drag-and-drop files to or from any Windows PC. (Windows 2000® and later only. No drivers required.)

To connect your Heat as a USB disk drive, connect the USB cable. Then press **Menu**, , **User Memory, USB Disk Mode**. Enter your device password. (The default is 0000.) You will not be able to make or receive calls while connected to your PC.

Drag-and-drop files to or from your Heat just as you would with any disk drive. When finished, “eject” the drive in Windows and then press **Menu, Disconnect** to exit Disk Mode.

To view available memory in the USB Disk area, press **Menu**, , **User Memory, Memory Info**.

Refer a Friend

We want more members like you, and we'll make it worth your while to send your friends our way!

Tell your friends + family about Helio. Ask them to purchase a Helio device anywhere and activate new service online or by calling **888.88.HELIO**.

They'll be able to list you as a referring member online or when talking to our representatives (as long as you give them your name and Helio number).

Go to **www.helio.com** and click on **Referrals + Rewards** to see what you get for referring a friend.



Need Help?

Need more? Check out the CD.



It has the full user's manual for your device.

Korean and English versions are available
online at www.helio.com

Drama? Happens to the best of us.
We're here to help.

www.helio.com/support
Customer Care: 888.88.HELIO



Legal Stuff

Some features, content and applications are not available in all areas and are device-dependent. Service and features are subject to change without notice. Coverage and service are network-dependent and are not available everywhere. Airtime, messaging, application and content charges may apply depending on your rate plan. Higher rates apply to international calls and messages. Accessories are sold separately. Helio LLC is not responsible for any third-party applications, content, information, or data that is accessible on your Helio device. See enclosed Subscriber Agreement (on CD) for complete terms and conditions. By activating your Helio device, you are agreeing to the Subscriber Agreement. Some screen shots are representations and the image you see on your Helio device may be different. All brand and product names not owned by Helio LLC are the property of their respective owners. Helio, the Helio logo, Buddy Beacon and H.O.T. are trademarks of Helio LLC. If you've read this far, stand and take a bow.

Complete product Health and Safety information is included in the device User's Manual located on the CD, and at www.helio.com

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